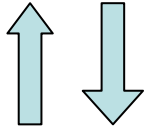


RMA repair flow

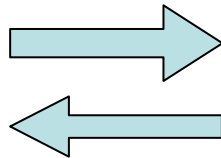
(AVerMedia Brand on Entertainment/Presentation products)



End Users

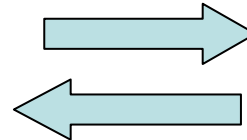


Dealers or
Retailer



Distributors

RMA No apply *



RMA goods return
when finish*



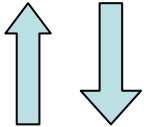
AVerMedia

RMA repair flow

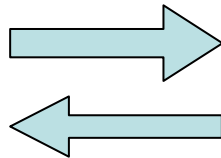
(AVerMedia Brand on Surveillance products)



End Users

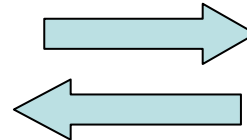


Installers or
Dealers



Distributors

RMA No apply *



RMA goods return
when finish*



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